

Appendix A to Part 92—Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement: Discrimination is Against the Law

Soulistic Hospice complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Soulistic Hospice does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Soulistic Hospice:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats) through AzTAP and other local resources.
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters through Propio ONE
 - Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language services, contact: **AsCenTae Holmes, Admissions Coordinator, Mailing Address: PO Box 1990, Tubac, AZ 85646, Phone 520-398-2333, Fax: 520-398-9524, Email:**

ascentae@soulistichospice.org. If you believe that Soulistic Hospice has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: **Lauren Shehorn, Quality & Compliance Officer & Civil Rights Coordinator, Mailing Address: PO Box 1990, Tubac, AZ 85646, Phone 520-398-2333, Fax: 520-398-9524, Email: lshehorn@soulistichospice.org.** You can file a grievance in-person or by mail, fax, or e-mail. If you need help, contact Lauren Shehorn.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at **<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>**, or by mail or

phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at **<http://www.hhs.gov/ocr/office/file/index.html>**.